

Quality Policy

Platinum Logistics Pty Ltd is an Australian owned and operated company, providing freight transport and logistics services, primarily in Western Australia.

Platinum Logistics are committed to producing an end product that is to the highest standard and exceeds our Client's expectations. In order to achieve this the concept of quality must be understood throughout the business and embraced within all departments, as it is our belief that only a collective effort will produce the required results.

Platinum Logistics quality related objectives are based on the following principals:

- ✓ Compliance with ISO 9001:2008 through an effective Quality Management System.
- ✓ Commitment to continuous improvement of the Quality Management System through ongoing auditing.
- ✓ Provision of education and training to ensure that all personnel are aware of their quality related responsibilities and recognise the importance of their role.
- ✓ Identify Client's needs and requirements and seek to exceed these consistently.
- ✓ Awareness of the Company's statutory responsibilities relating to quality.
- ✓ Allocation of sufficient resources that enable the high standard of quality to be maintained while giving the opportunity for improvements to be made.
- ✓ Ensuring that our personnel are suitably qualified and are willing to adopt the Company's culture relating to quality.
- ✓ Selection of subcontractors and suppliers that have compliant Quality Management Systems in place.
- ✓ Effective methods of identifying, investigating and resolving any issues relating to non-conformance.
- ✓ Set measurable targets and objectives for improvement of quality management system.

A philosophy of continuous quality awareness and commitment is adopted by all at Platinum Logistics.

It is the responsibility of Management and Supervisors to ensure that this policy is implemented and maintained at all levels throughout the organisation.

Mario (Doc) Radoccia
Manager

